

Sterling Insurance Associates Ltd.

Accessibility Standard for Customer Service

Customer Feedback

Our customers are important to us and we work hard to meet everyone's needs. Feedback from our customers is vital to ensure we are meeting your needs.

Please let us know how we are doing.

Did we respond to your customer service needs?

yes no

Comments:

Was our customer service provided to you in an accessible manner?

yes no somewhat

Comments:

Did you have any problem accessing our goods and services?

yes (please explain below) no

Comments:

Thank you



2833 - 16th Avenue, Box 320 • Markham, Ontario, Canada L3R 0P8

t 416 671-1966 f 416 449-5287

sterlinginsurance.ca